



**Jaguar**  
(Panthera onca)

**68.19 kg**

weighed using a Höfelmeyer

REACTION SPEED

ADVISORY

MANUFACTURER- AND  
CROSS-BRAND

# HÖFELMEYER SERVICE WORLD

The complete package from a single source!

# “ EVERYTHING FROM A SINGLE SOURCE – RIGHT FROM THE START!

“A weighing service ensures that the measurement and weighing technology in your company runs smoothly.” That’s a good idea, but far too brief when we talk about Höfelmeyer Service. Because as specialists, we see ourselves as a provider of complete solutions for all business processes!

Our focus is not merely on resolving immediate problems or requirements, but on the long-term and preventative maintenance of your weighing and inspection technology. Our service management is the best solution for enhancing your process reliability whilst saving costs and time – permanently! This is where Höfelmeyer Service provides you with optimal support.

# “ WE LIVE AND BREATHE QUALITY!



## You receive a complete package

- We are happy to advise you on the installation location and operation of your weighing and inspection equipment.
- We offer a comprehensive range of services to safeguard your production.
- We always respond – quickly – reliably.
- We support not only Höfelmeyer products, but also products from other manufacturers.

## OUR SERVICE



### Commissioning

After purchase, we handle commissioning and integration into your process. This forms part of a comprehensive commissioning service, including training for your staff.



### Maintenance

A preventive or needs-based maintenance approach extends the lifecycle of your products and reduces unplanned downtime or costly production stoppages.



### Repair

In the event of defects or malfunctions, we offer fast, multi-manufacturer solutions and will be on site within 72 hours.



### Consultancy

Product consultancy with a view to your entire production and process chain leads to solutions that offer you both process-related and economic benefits.



### Compliance | Calibration

We carry out calibrations, accredited calibrations, equipment qualification and validation, and answer all your questions regarding compliance in weighing technology and product inspection. This ensures that your measuring instruments always comply with internal and external standards and regulations.



### Rental

Whether it's peak order volumes, stocktaking or a faulty device – thanks to our extensive range of rental scales and inspection equipment, you can carry out your work as planned.



### Spare parts

Even with meticulous care and maintenance, faults will eventually occur. In such cases, we support you with suitable spare parts packages – and, of course, our multi-manufacturer approach applies here too!



### Retrofits

Changes or modernisations within the process often also mean adjustments to the existing weighing and inspection systems. We are happy to explore ways in which these can be integrated into the new scope of work.



WE ARE ALWAYS HERE  
FOR YOU!



... and offer short travel distances, fast response times and expert solutions. That is why we have put together a team that will drop everything to assist you, particularly in the event of a service call, and take care of your concerns.



Your direct line to  
customer service

**HÖFELMEYER**

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